

January 30, 2026

HR MANAGEMENT

9th Floor., Ayala Center Cebu Tower

Bohol St., Cebu Business Park Cebu City, 6000

Greetings!

Please consider this letter as my formal notification of my resignation from my role as a Customer Service Representative-billing specialist effective today, January 30, 2026, due to family reason.

It is hard to leave the company abruptly, especially that I already send a notice prior to this, but I am more needed at home with my family.

Thank you for allowing me to work with you. In my more than four (4) year of stay with Iploy, I have learned a lot and developed my customer service skill.

I wish all the best for the company.

  
Angie Bañares