

October 30, 2025

HR Manager, iPloy OPC
9th Floor, ACCT Cebu City, 6000

Good day,

I am writing this letter to inform you of my decision to resign as an RCM, Specialist- Initial Authorizations effective today, October 30, 2025. I am leaving the company after witnessing a lack of employment security. I am solely referring to unnotified pull outs and floating status of unjustified selection of agents even if QA scoring, attendance and overall performance will assert them. As a result, I viewed it as irrational and must remove myself from this situation to maintain my personal integrity.

Despite of the circumstance, I have been grateful for the experience and work ethics the company shares with me. I will continue to uphold and live with respect. I apologize for any inconvenience my immediate departure may cause.

Please consider this letter as my formal notice of resignation. I will return all company property and will work with human resources to ensure a smooth transition of my responsibilities.

Sincerely,



Gacrama, Alyssa Erika T