

Subject: Immediate Resignation – 2597 Kristine Mae Jamila - Blanco

Dear HR Department,

I am writing to formally submit my immediate resignation from my position as an Authorization Specialist under iPloy, effective July 29, 2025.

I have been with the company for three years and eight months, starting as a Customer Service Representative assigned at the Montage Building. That place became more than just my workplace, it was where I found comfort, familiarity, and a small opportunity to support myself through my part-time selling. The people I worked with became more than colleagues, they were part of my everyday routine. It became a space where I felt at home.

However, things began to change when I was reprofiled and transferred with vague explanation. While we were told it was a recognition of our performance, something like “you were transferred because you’re good” it didn’t quite feel that way. At first, I chose to see it as an opportunity for growth. I welcomed the chance to learn something new. But as time went on, I started to feel the weight of imbalance. It felt like we were all riding the same boat, but some had to paddle harder than others yet we all ended up with the same reward. I couldn’t help but feel that the situation was unfair. What made it harder was knowing that there were still vacant positions in Montage, yet we were relocated to a different building.

This experience gradually affected my motivation. I began to lose the same excitement I used to have every day. It became harder and harder to get up in the morning for work. Although I am thankful to my current team leader in ACCT Building who has shown nothing but professionalism, leadership, and care, and to my new teammates who welcomed me warmly, I can no longer deny that my heart is no longer in this role.

Despite the sadness and frustration, I want to express my deep gratitude to iPloy for giving me my first opportunity in the BPO industry. For over four years, I was able to learn, grow, and meet people who made my journey worthwhile. I also thank the management for not putting me on floating status during difficult times and for allowing me to keep working even during reductions.

I would especially like to thank TL Joe, whose calm and kindness always stood out even in the most stressful times. I am also grateful to TL Krung, even though I only worked under her briefly, I witnessed her genuine leadership and support.

To the friends and teammates I met along the way –THANK YOU. You were the reason I stayed for over four years.

There are many things I wish I could say, but I choose to leave with gratitude. I will always look back at my time in iPloy with a mix of joy, growth, and lessons. I hope you understand that this decision was not made lightly. After much reflection, I believe it’s time for me to move forward and explore new opportunities that align better with my passions and well-being.

Please let me know the next steps I should take regarding my clearance process, final pay, and any additional requirements needed from my end. I am willing to comply accordingly to ensure a smooth and proper exit.

Thank you very much, and I wish continued success to iPloy and everyone I've worked with.

Sincerely,


Kristine Mae Jamila - Blanco
Employee No. 2597