

Vincent Bryn L. Sulib

Patient Pay Customer Service Representative / Point of Contact

Patient Financial Services

August 31, 2025

To Whom It May Concern,

I hope this message finds you well.

After much thought and reflection, I am formally submitting my resignation from my position at iPloy, effective 30 days from today. This decision was not made lightly, and I want to ensure the team has ample time to transition and find someone to fill my role.

Over the past three years at iPloy, I've grown in ways I never imagined. I've learned so much not just about our work, but about myself, about teamwork, and about resilience. I'm incredibly grateful for the opportunities I've had, the lessons I've learned, and the people I've worked with. Being appointed as a team Point of Contact nearly two years ago was a milestone I'm proud of, and I've done my best to carry that responsibility with integrity and care.

Throughout my time here, I've actively sought growth and new challenges, applying internally for roles that aligned with my aspirations. While those opportunities didn't come to fruition, I understand that every journey has its own timing. Those experiences helped me clarify what I want for my future, and I now feel it's time to shed my cocoon and explore new and greener pastures.

This isn't just a goodbye, it's a thank you. Thank you for trusting me, for challenging me, and for allowing me to be part of a team that truly cares. I will always carry the lessons and memories from iPloy with me. I'm committed to making this transition as smooth as possible by documenting my responsibilities, ensuring proper handover, and continuing to support the team during my notice period.

I wish nothing but continued success for the company and for everyone I've had the pleasure of working with. I hope our paths cross again someday. Until then, I'll be cheering you on from afar.

Warm regards

Vincent Bryn L. Sulib

