

**Ayala Center Cebu
9th Floor Building
Cebu City**

December 30, 2022

**Ellaine Lili Grace Griño
Senior Team Lead
Iploy OPC
Cebu City 6000 Philippines**

Dearest Lead,

It is with a heavy heart and great lamentation to leave my position as a Customer Service Representative and a Sleep Coach with Adapt within iPloy OPC effective immediately. It is due to the fact that the shuttle service is not as fair as to everyone else. I am able to receive constant backlash coming from the Driver where I was supposed to be picked up. Whereas for everyone, it just seemed normal and just within reach prior my location is just Basak Pardo. The unfair treatment and bullying continued for about 2 months. I am as well giving entrance to my health issue for letting me rest, and have my medication to take over will grant me to recuperate. To continue striving on what I love which is taking phone calls.

I am happy that I have grown in the organization as of which leading the opportunity to gain more knowledge. I am thankful that I have been part of this Organization for almost 5 months. I do wish iPloy-OPC for its lifelong success.

Sincerely,

John Jade T. Cruz

Signature:

A handwritten signature in black ink, appearing to read 'John Jade T. Cruz', written over a horizontal line.