

June 15, 2023

Kashimira Galuego

Perpetual Valley Subdivision Bliss Labangon Cebu City 6000

+639517135599

Iploy OPC.

9F Ayala Center Cebu Tower Cebu City 6000

Dear Maam/Sir

Please accept this letter as notice of my resignation from my position as a customer service representative. My last day of employment will be June 15, 2023

Thank you for the opportunity.

Sincerely,


Kashimira Galuego

REASONS FOR LEAVING

- In general, for practicality purposes
- Pay/compensation is not enough for her sustenance
- According to her, compare to other BPO companies wherein the counting of leave-credits starts even ~~in the~~ during the probationary period, here in iPloy the ~~same~~ manner of counting is difficult for her to file leave/s
- Lack of facilities / comfort room is not well-equipped
- suggested that they should be allowed to at least bring wipes/tissue so that when they go to lavatory and when tissue is not available therein, they ~~are~~ ^{at least} have their own tissue to use.

- play should consider the previous experiences of agent from other top companies