

Kaye S. Ochea
Lupa Sapangdaku Cebu City 6000
09954725011
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Eddie Mae Compra
Team Lead
iPloy

Dear Tl Eddie,

Please accept this letter as formal notification that I am resigning from my position as customer care representative at iPloy effective immediately on November 1st. This was not an easy decision however This new role represents a significant step forward in my career, allowing me to expand my expertise and take on new challenges , and I want to express my deepest gratitude for the incredible opportunity I have had over the years.

The journey has been one of cultivating a genuine growth mindset. The inevitable setbacks served as potent teachers. Instead of viewing a missed deadline or a difficult conversation as a failure, I learned to see it as a chance to reflect, adapt, and refine my approach. This shift in perspective has not only improved my professional interactions but has also strengthened my emotional intelligence and adaptability outside of work. I've learned to appreciate the process as much as the outcome, understanding that true growth happens in the space between comfort and challenge.

I am incredibly thankful to Team Lead Eddie and my colleagues for creating a welcoming environment that allowed me to be myself. I've learned so much from this team, and I leave with immense respect and appreciation for the work we've done together. Nonetheless, I wish the company and the entire team continued success in the future.

Sincerely,



Kaye S. Ochea