

Dear TL Honey and Iploy OPC,

I hope this message finds you well. It is with deep respect and gratitude that I write to formally submit my resignation from my position at Iploy, effective tonight's shift, January 14, 2026.

This has been a very difficult decision for me. However, due to my current medical condition, particularly my neck mass which requires proper rest and recovery, I have realized that I must place my health as my top priority at this time. In addition, I am about to begin my on-the-job training, and I also need to dedicate myself fully to my academic responsibilities, which demand both time and focus.

Working with Iploy for the past two years and six months has been one of the most meaningful experiences of my BPO journey. I am truly thankful for the trust, guidance, and opportunities the company has given me. I have learned valuable skills, gained confidence, and grown both personally and professionally because of this role and the people I had the privilege to work with.

I will always be grateful for the support and understanding shown by the management and my colleagues. Please know that I hold the company in high regard and will carry these experiences with me as I move forward in my career.

Thank you once again for everything. I sincerely wish Iploy continued growth and success in the years ahead.

With gratitude and respect,
Yhansie Ponsica 4035

A handwritten signature in black ink, appearing to read 'Yhansie Ponsica', written in a cursive style.

Yhansie Ponsica