

October 15, 2025

June Kent Apor
Team Lead

Iploy

16th floor, One Montage, Archbishop Reyes, Cebu city, Philippines, 6000

Formal Resignation - Wilfred Samson

Good Day,

Please accept this letter as a formal notification that I am resigning from my position as CSR at Iploy. My last day of employment will be October 14,2025.

This was not an easy decision, but I have recently been presented with a compelling new opportunity that offers the next level of a customer service specialist and professional challenge that I have been seeking. This new role aligns closely with my long-term goals for advancement in BPO.

I am sincerely grateful for the opportunities I have been given during my 2 years and 2 months with Iploy. I have valued my time here and appreciate the professional development and experiences I've gained.

I wish you and Iploy all the best for continued success. I hope to stay in touch in the future.

Sincerely,

Wilfred Samson