

QMS Awareness Examination



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Immediate Superior		Date	10/31/23	Score	

Test I. Instructions: Answer the questions in the spaces provided for.

- What is the name of the Seminar?
Quality Management System
- What are the two clauses mentioned under the scope of our Management System that is not covered in our QMS?
Design and development of products and services are not covered in the quality management system scope. Monitoring and measuring resources is not covered in the quality management system
- What are the seven (7) Quality Policy of iPloy that were mentioned in the seminar?
 - Customer focus - Survey to determine customer's satisfaction
 - Leadership - Supervisor meetings to discuss and plan to increase work results
 - Engagement of People - Activities provide to boost morale and cohesiveness in the workplace.
 - Process approach - Evaluating plans relationship to the business goals
 - Improvement - Continuous and consistent improvement of business in all facets
 - Evidence-based decision making - Decisions relating to QMS based on data
 - Relationship Management - To improve relationships with external providers
- In your current role, how can you contribute to ensure that the Quality Policy is implemented?
To exhibit qualities and skillset that will add a value to the team's productivity. Being a positive and flexible co-worker whom will help teamwork and engagement. To be an asset that brings value and contribute to the growth of the company through trustworthiness, and good relationships.
- In your opinion, why is it important to have a Quality Policy in the Organization?
To set clear standards and goal that employee have to embody. To organize the workers towards the correct mindset and goal to produce desired results. To bring the best result need by these clear standards.

Test II. Fill-in the blanks. Find the answers from the words listed below:

Top Management	people	interconnected processes	Commitment
external providers	QMS	continual improvement	

- As an organization, we have made a Commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

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2. We have committed to achieving Continual Improvement across all aspects of our quality management system; it is one of our main annual objectives.
3. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.
4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
5. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.
6. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
7. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.

Test III. Matching Type. Match Column A with Column B.

Column A

Column B

1. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.
2. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.
3. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
5. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.
6. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.
7. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.

