

**QMS Awareness Examination**



Name	Khen Lloyd Ardiente	Position	CSR	Department	
Immediate Superior		Date	1/03/24	Score	2/2

**Test I. Instructions:** Answer the questions in the spaces provided for.

1. What is the name of the Seminar?  
Quality Management System
2. What are the two clauses mentioned under the scope of our Management System that is not covered in our QMS?  
Clause 8.3, Clause 7.1.5
3. What are the seven (7) Quality Policy of iPloy that were mentioned in the seminar?  
Customer focus  
Leadership  
Engagement of people  
Process approach  
Improvement  
Evidence-based decision making  
Relationship Management
4. In your current role, how can you contribute to ensure that the Quality Policy is implemented?  
As an employee of the company the only thing that I could do to ensure the policy is, to follow the regulations that was implemented and also make sure that my co-workers are doing the same. If not I'll let them know that they are already harming the policy for them to be aware.
5. In your opinion, why is it important to have a Quality Policy in the Organization?  
In order for a certain company or organization to keep on operating and to cope up with competitors. Quality policy is needed so that the employees can avoid things that could harm the business.

**Test II. Fill-in the blanks. Find the answers from the words listed below:**

Top Management      people      interconnected processes      Commitment  
 external providers      QMS      continual improvement

1. As an organization, we have made a customer focus to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

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2. We have committed to achieving Improvement across all aspects of our quality management system; it is one of our main annual objectives.
3. As an organization, we recognize that Engagement of people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.
4. Our Leadership has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
5. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of Process Approach.
6. IPLOY, OPC recognizes that an organization and the relationship it has with its Relationship Management are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
7. As an organization, we have committed to only make decisions relating to our Evidence-based decision making following an analysis of relevant data and information.

**Test III. Matching Type. Match Column A with Column B.**

**Column A**

**Column B**

1. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.
2. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.
3. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
5. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.
6. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.
7. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.

