

CSR ✓

by: Annabelle (asina) 2/5/18
↳ former colleague
↳ Conduent (mos)
@ 9:50P

(late)
KAREN KATE C. LUBAY

Hi-way Tagunol Basak Pardo Cebu City
Contact number: 09239361621
Email Address: karenlubay@gmail.com

3yrs in PSPD

OBJECTIVE

To be part of a company that enhance my capabilities and skills and allow me to grow as a person with proper discipline and compliance.

WORK EXPERIENCE

- **Conduent Philippines** - extend my horizon
Skyrise Alpha Building Cebu Business Park Cebu City
Position: Customer Service Senior Specialist
Employment Date: April 2016 to January 2018
(chat support)

19K (call in)
1 yr & 2 mos

Comm - 5/10
Expected - 16K
Can start ASAP
work life balance / ca gr
SPD: 41 }
ACC: 97.1 } ✓

- **Teleperformance Philippines**
Insular Building Cebu Business Park Cebu City
Position: Customer Service Representative
Employment Date: June 2014 to January 2016
(voiced) - us based

↳ pulled out mos
- try something new

16K (BS) + 2,500 allowance
1 yr & 6 mos (regular)
By CMFT

- 1 mos
↳ timer came / spectrum (inbound)

PERSONAL INFORMATION

Age: 24
Birthday: March 19, 1993
Birthplace: Cebu City
Sex: Female
Citizenship: Filipino
Status: Single
m: Mariatta Lubay (HW)
F: Nelson Lubay (Businessman) - sanix store (lotto outlet)
Siblings: 2 (youngest)

EDUCATIONAL BACKGROUND

College: Bachelor of Science in Information Technology
University of Cebu Banilad Campus
March 2013 } graduated

Secondary: CBD College
F. Jaca St. Inayawan Cebu City

Elementary:CBD College

F. Jaca St. Inayawan Cebu City

CHARACTER REFERENCE

Angeilou Brent Coste

Customer Care Supervisor

Conduent Philippines

Skyrise Alpha Building Cebu Business Park Cebu City

Mobile: 09236129419

Korina Sanchez

Customer Care Representative

Wipro

Cebu Business Park Cebu City

Mobile: 09291186483

Ken Steven Basubas

Tier 2 Technical Support Representative

Convergys Philippines

i2 Building Jose Ma. del Mar Avenue,

Cebu IT Park, Lahug Cebu City

Mobile: 09294773173