

Frenz Marie Undrea H.Abarquez

Cogon Drive, Cogon Pardo Cebu City

March 24, 2026

Reymar Lagnason

Team Lead

CSR PHONES

Iploy

Dear Mr. Lagnason,

I hope this message finds you well.

Please accept this letter as formal notice of my resignation from my position a iPloy, effective March 24, 2026.

This decision comes after careful thought. I am seeking opportunities that will allow me to achieve greater professional growth and expand my knowledge in my chosen career path. Additionally, due to increasing financial responsibilities, I need to pursue a new role that better supports my current needs and future goals.

I am sincerely grateful for the experience, guidance, and support I have received during my time with the company. It has been a valuable part of my professional journey.

Thank you once again for your understanding and support. I wish the team continued success moving forward.

Sincerely,



Frenz Marie Undrea H. Abarquez