

QMS Awareness Examination



Name	CERRO, MARIPE	Position	CSR	Department	
Immediate Superior		Date	03-20-24	Score	20/20

Test I. Instructions: Answer the questions in the spaces provided for.

1. What is the name of the Seminar?

Quality Management system

2. What are the two clauses mentioned under the scope of our Management System that is not covered in our QMS?

Clawes that are not covered in QMS are:

Clause 8.3: Design and development of products & services, and

Clause 7.1.5: Monitoring & measuring resources

3. What are the seven (7) Quality Policy of iPloy that were mentioned in the seminar?

1. Customer focus

2. Leadership

3. Engagement of people

4. Process approach

5. Improvement

6. Evidence-based decision making

7. Relationship management

4. In your current role, how can you contribute to ensure that the Quality Policy is implemented?

For me to ensure that the Quality policy is implemented, I would make sure to keep in mind these 7 quality policy. Not only that,

I will ensure or make sure that I have understood it well and that everything that is needed to be done are done.

One action to happen will always starts with you. - that is to be vigilant, focused and be aware.

5. In your opinion, why is it important to have a Quality Policy in the Organization?

Simply, that is to ensure that the goal is achievable and or attained. These policies are implemented as well to

ensure the harmony between you, the client and as well as the product (purpose of the product) they are using.

And continually improve the management system.

Test II. Fill-in the blanks. Find the answers from the words listed below:

Top Management

people

interconnected processes

Commitment

external providers

QMS

continual improvement

1. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

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2. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.
3. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.
4. Our Top management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
5. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.
6. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
7. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.

Test III. Matching Type. Match Column A with Column B.

Column A

Column B

1. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.
2. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.
3. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
5. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.
6. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.
7. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.

