

QMS Awareness Examination



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Immediate Superior		Date	04-02-2024	Score	25/30
Test I. Instructions: Answer the questions in the spaces provided for.					

1. What is the name of the Seminar?

QMS (Quality Management System)

2. What are the two clauses mentioned under the scope of our Management System that is not covered in our QMS?

Customer focus, Leadership, Engagement of people, Process approach, Improvement, Evidence-based decision making, Relationship Management.

3. What are the seven (7) Quality Policy of iPloy that were mentioned in the seminar?

~~Clause 8.3~~ Clause 8.3 Clause 7.1.5.

4. In your current role, how can you contribute to ensure that the Quality Policy is implemented?

Making sure to be consistent with the way we treat our clients. Staying committed to satisfying applicable customers to continually improve our management system.

5. In your opinion, why is it important to have a Quality Policy in the Organization?

So that the organization can identify which departments lacks improvement and for them to know what needs to be done.

Test II. Fill-in the blanks. Find the answers from the words listed below:

Top Management people ✓ interconnected processes ✓ Commitment
 external providers ✓ QMS ✓ continual improvement ✓

1. As an organization, we have made a Commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

QMS Awareness Examination

2. We have committed to achieving Top Continual Improvement across all aspects of our quality management system; it is one of our main annual objectives.
3. As an organization, we recognize that People are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.
4. Our People Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
5. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of QMS.
6. IPLOY, OPC recognizes that an organization and the relationship it has with its External Providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
7. As an organization, we have committed to only make decisions relating to our People following an analysis of relevant data and information. interconnected processes

Test III. Matching Type. Match Column A with Column B.

Column A

Column B

1. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.
2. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.
3. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
5. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.
6. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.
7. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.

- a. Evidence-based decision making
- b. Process approach
- c. Improvement
- d. Engagement of people
- e. Leadership
- f. Customer focus
- g. Relationship management