

NON-VOTCO  
CSR

- Michael  
w/ flyer

2/26/18

# QUEINLY T. GELIG "Queen"

Address: Cantila, Poblacion Occidental, Consolacion Cebu  
Contact #: 0995-815-1211  
Email address: [queintaehyung@gmail.com](mailto:queintaehyung@gmail.com)

regret - CSR - POSTING

## OBJECTIVES

Seeking an opportunity where I will be able to utilize my strong organizational skills, educational background, and ability to work well with people which will allow me to grow personally and professionally.

## ACADEMIC BACKGROUND

- Tertiary** : **One-Year-Seafarer Catering/Stewarding**  
**John B. Lacson Colleges Foundation-Bacolod**  
Brgy. Alijis, Bacolod City *national course*  
(S.Y. 2008-2009)
- Secondary** : **Consolacion National High School**  
Consolacion, Cebu  
(S.Y. 2004-2008)
- Primary** : **Consolacion Central School**  
Consolacion Cebu  
(S.Y. 1999-2004)

44/98 - 2%

Communication:  
5-5/10

## WORK EXPERIENCE

### Customer Service Associate

Concentrix *- Retail Amazon*  
The New Mactan Newtown  
Brgy. Mactan, Lapu-Lapu City 6015  
(June 2017-Present) *wanted to try back office post*  
*Feb - 24, 2018 - salary disputes*  
*resigned w/ 30 days notice*

### Customer Account Executive

The Results Companies  
One World Center, The New Mactan Newtown  
Brgy. Mactan, Lapu-Lapu City 6015  
(December 2015 - May 2017)  
*1 year & 5 months*  
*- Comcast billing was resolve*  
*- placed into floating status*

Salary expectation:  
15k-16k/m

start date:  
ASAP

**Customer Service Representative**  
Qualfon Phils. Inc.  
Skyrise 3 Bldg., Cebu IT Park  
Apas, Cebu City, 6000 Cebu  
(December 2012 – June 2015)

straight talk - TELCO account  
2 years & 6 months  
- level off - clients - quite versant  
qualification

**Cashier**  
Metro Gaisano Colon Cebu  
Vicsal Development Corporation  
(January 2012 – June 2012)

2 months in Macau  
to help her Aunt  
6 months EBC

**Restaurant Team Member**  
KFC (Parkmall)  
Parkmall, Mandaue City Cebu  
(August 2010 – March 2011)

7 months regular - resigned 8 days  
were invited to go Macau  
w/ Aunt but  
has concerns w/ papers

**CHARACTER REFERENCES**

**EmilSilvano**  
**TeamLeader/Supervisor**  
The Results Companies  
+639171179399

**JonathanMagallon**  
**Team Leader/Supervisor**  
The Results Companies  
+639777051999/+639336336799

  
\_\_\_\_\_  
Applicant's Signature