

Karen Carmona

Zapatera, Luz, Cebu City, Cebu 6300

August 20, 2025

iPloy OPC

9th Floor Ayala Center Cebu Tower,

Cebu Business Park, Cebu City

Dear iPloy,

I hope this message finds you well. It is with a heavy heart that I submit my resignation from my position as PFS Customer Service Representative at iPloy OPC, effective September 20, 2025.

This decision is not easy, as I have learned a great deal and grown professionally during my time here. However, after much consideration, I have made the decision to step down due to personal and financial reasons.

I am extremely grateful for the opportunity to be part of such a dedicated and professional team, Team Rich, and I have gained invaluable experience while working here. I'm truly thankful for the relationships I've built, I could not have come this far without the constant encouragement and teamwork of those around me.

Thank you for understanding my decision, and I wish you and the company continued success in the future. I am deeply grateful for the opportunities I've had here.

Sincerely,



KAREN CARMONA