

John C. Bangyao

Customer Service Representative

November 27, 2025

Human Resource Department iPloy

OPC

Dear HR,

I hope you are well. I am submitting my formal resignation from my position as Customer Service Representative under the Initial Authorization Department, effective today November 27, 2025.

This decision comes after careful reflection regarding my health and overall work environment. My medical condition now requires more attention and stability than I can balance alongside the demands of the role. In addition, certain management practices have contributed to stress that has impacted my wellbeing, making it necessary for me to prioritize my health at this time.

I remain genuinely grateful for the skills I have developed, the colleagues I've worked with, and the experiences I gained during my stay with the company. I will make sure that all tasks and responsibilities are properly turned over to support a smooth and orderly transition.

Thank you for your understanding and consideration.


Respectfully,

John C. Bangyao