

Dear TI Jam and iPloy family,

I hope this message finds you well.

I am writing to formally resign from my position as a Customer Service Representative at iPloy Company, effective December 1, 2025. This serves as my 30-day notice in accordance with company policy.

This decision was not easy to make, but after careful consideration, I have decided to step down due to personal reasons that require my full attention. I believe this is the best step for me at this time so I can focus on these matters properly.

I am deeply grateful for the opportunities and experiences I've had at iPloy. Working here has allowed me to grow both personally and professionally, and I truly appreciate the support and understanding of the team throughout my journey.

During my remaining days, I will do my best to ensure a smooth transition by completing pending tasks and assisting with any handover responsibilities.

Thank you once again for the guidance, patience, and support. I wish iPloy continued success in all its future endeavors.

Warm regards,



Careena Estrera

Customer Service Representative