



### QMS Awareness Examination

Name	LARRY BOY EBON	Position	CSR	Department	
Immediate Superior		Date		Score	

**Test I. Instructions:** Answer the questions in the spaces provided for.

1. What is the name of the Seminar?  
QUALITY ~~MANAGEMENT~~ MANAGEMENT SYSTEM
2. What are the two clauses mentioned under the scope of our Management System that is not covered in our QMS?

CLAUSE 8.3 - DESIGN & DEVELOPMENT  
CLAUSE 7.1.5 - MONITORING & MEASURING RESOURCES

3. What are the seven (7) Quality Policy of iPloy that were mentioned in the seminar?

- Customer focus
- Leadership
- Engagement of people
- Process & approach
- Improvement
- Evidence-based decision making
- Relationship management

4. In your current role, how can you contribute to ensure that the Quality Policy is implemented?

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5. In your opinion, why is it important to have a Quality Policy in the Organization?

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**Test II. Fill-in the blanks. Find the answers from the words listed below:**

- Top Management	- people	- interconnected processes	- Commitment
- external providers	QMS	- continual improvement	

1. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.



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- 2. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.
- 3. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.
- 4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
- 5. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.
- 6. IPLOY, OPC recognizes that an organization and the relationship it has with its QMS external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
- 7. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.

**Test III. Matching Type. Match Column A with Column B.**

Column A

Column B

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|---|--|--|
| <p><b>B</b> 1. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.</p> <p>2. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.</p> <p>3. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.</p> <p><b>G</b> 4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.</p> <p><b>A</b> 5. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.</p> <p><b>C</b> 6. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.</p> <p>7. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.</p> | <p>●</p> <p>●</p> <p>●</p> <p>●</p> <p>●</p> <p>●</p> <p>●</p> | <p>a. Evidence-based decision making</p> <p>b. Process approach</p> <p>c. Improvement</p> <p>d. Engagement of people</p> <p>e. Leadership</p> <p>f. Customer focus</p> <p>g. Relationship management</p> |
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