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Dear ER Team,

I am writing to formally resign from my position as Customer Service Representative, with my last working day being February 9, 2025.

This decision was made after thoughtful consideration. I am grateful for the opportunities I've had here and for the experience and learning I've gained throughout my time with the company. As I reflect on my long-term goals, I feel it is best for me to pursue opportunities that align more closely with the support, respect, growth, and development I am hoping to achieve in my career.

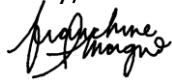
To TL Eddie, I would like to express my sincere gratitude for welcoming me to the team, even during times when I wasn't performing at my full potential.

To TL Faith, although she is no longer with the company, I remain sincerely grateful for the guidance and support she provided throughout my professional growth.

I will do my best to ensure a smooth transition and will complete any pending tasks and necessary handovers before my final day.

Thank you.

Respectfully,



Mary Franchine Joys Almagro