

## CONTACT

# Elsa Seno Filipinas

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## OBJECTIVE

I seek challenging opportunities where I can share my skills for the success of the company.

## EXPERIENCE

December 2006 -  
December 2010

- **Office Clerk**  
Gaisano Grand Group of Companies  
Provides small bills and coins to cashiers. Deposits sales for the day to the designated banks.

January 2011 -  
August 2020

- **Office Clerk**  
Prestige Warehousing and Logistics Inc.  
Create Bill of Lading.

September 2020 -  
March 2021

- **Technical Support Representative**  
TeleTech  
Helps customers concern about their equipment and smartphones.

March 2021 -  
December 2022

- **Customer Service Representative**  
Intouch CX  
Assist guest issues during their stay and make sure these issues are addressed immediately. Also, help guest on locating the best staycation.

October 2023 -  
March 2024

- **Customer Service Representative**  
Extendops  
Part time contract for retail account - answers questions to potential buyers, provides needed information and assists to ease concerns for the items we sell.

## EDUCATION

1993-1999

- **Banawa Elementary School**  
Elementary

1999-2002

- **Abellana National School**  
Secondary Education

2002 -2006

- **University of Cebu**  
BSC - Management

## REFERENCE

- **Narcisa Mier - Gaisano Grand Group of Companies**  
Department Head  
09162868512
- **Melodina Sintos - Prestige Warehousing & Logistics Inc.**  
Supervisor  
09954208369
- **Caryl Bastatas - TeleTech**  
Customer Service Representative  
09617559243
- **Merry Rhos Jomao-as - INTOUCH CX**  
Team Leader  
09292186673
- **Leah Tumandao - Extendops**  
Colleague  
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