



# HONEY JOYCE M. BERMEJO

Applicant

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## ABOUT ME

Dedicated and goal-driven professional with a Bachelor's degree and nearly four years of experience in the customer service industry. Proven expertise in delivering exceptional service and fostering positive client relationships. Additionally, I have one year of teaching experience, demonstrating strong communication and leadership skills. Committed to continuous learning and contributing to organizational success.

## EDUCATION

Bachelor of Science in  
Secondary Education  
Major in Mathematics  
**Cebu Normal University**

Science, Technology,  
Engineering, and  
Mathematics  
**Southwestern University-PHINMA**

## WORK EXPERIENCE

- April 2019-September 2020  
McDonald's  
Service Crew
- June 2021- June 2023  
Cognizant  
Process Executive-Voice
- June 2023- June 2024  
Saint Louis College- Cebu  
Faculty Member

## LANGUAGE

English  
Japanese

## EXPERTISE

Communication  
Analytical and Critical Thinking  
Leadership  
MS Office  
Research  
Coding and Programming

## REFERENCES

Available upon request