

QMS Awareness Examination



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Immediate Superior		Date	Aug 31, 2024	Score	30/30

Test I. Instructions: Answer the questions in the spaces provided for.

1. What is the name of the Seminar?

the name of the seminar is Quality management system.

2. What are the two clauses mentioned under the scope of our Management System that is not covered in our QMS?

Design and development of products and services are not covered in the QMS because the organization does not do any design and development process and also monitoring and measuring resources is also not covered in the QMS.

3. What are the seven (7) Quality Policy of iPloy that were mentioned in the seminar?

The seven Quality Policy of iPloy that were mentioned in the seminar includes customer focus, leadership, engagement of people, process approach, improvement, evidence-based decision making and relationship management.

4. In your current role, how can you contribute to ensure that the Quality Policy is implemented?

In my current role, I play an role that could contribute in ensuring that the quality policy is implemented through being committed and consistent enough to engage and practice this role with in myself. Because, I believe that everything comes first within yourself and everything great do the rest will follow. With this, the mentioned quality policy will surely be transparent and will be a great help for the betterment of the company as well as to my colleagues and clients.

5. In your opinion, why is it important to have a Quality Policy in the Organization?

In my opinion, it is very important to have a quality policy in the organization to be consistent with the goals, visions, and purpose of our organization. It will also serve as a framework or guidance for the setting and review of our objectives. And of course, to meet the needs and satisfactory of our clients and applicable customers.

Test II. Fill-in the blanks. Find the answers from the words listed below:

Top Management	people	interconnected processes	Commitment
external providers	QMS	continual improvement	

1. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.



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2. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.
3. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.
4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
5. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.
6. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
7. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.

Test III. Matching Type. Match Column A with Column B.

Column A

Column B

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| <p>B 1. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.</p> <p>F 2. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.</p> <p>G 3. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.</p> <p>E 4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.</p> <p>A 5. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.</p> <p>C 6. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.</p> <p>D 7. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.</p> | <ul style="list-style-type: none">● a. Evidence-based decision making● b. Process approach● c. Improvement● d. Engagement of people● e. Leadership● f. Customer focus● g. Relationship management |
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