

QMS Awareness Examination

Name	Estrera, Phel Jane	Position	HR-TR	Department	HR Department
Immediate Superior	Ramelyn Castañares	Date	May 10, 2025	Score	37

Test I. Instructions: Answer the questions in the spaces provided for.

- What is the name of the Seminar?
Quality Management System
- What are the two clauses mentioned under the scope of our Management System that is not covered in our QMS?
Clause 8.3 & Clause 7.1.5
Clause 8.3 > Design and development of products and services
Clause 7.1.5 > Monitoring and measuring resources
- What are the seven (7) Quality Policy of iPloy that were mentioned in the seminar?
 Customer Focus
 Leadership
 Engagement of people
 Process Approach
 Improvement
 Evidence-based decision making
 Relationship management
- In your current role, how can you contribute to ensure that the Quality Policy is implemented?
One of the key ways to contribute is by promoting a positive work environment that encourages open feedback, collaboration and recognition of high-quality performance. Additionally, by enforcing policies fairly and consistently, and working closely with leadership I'd be able to build trust and contribute to a stable work environment where quality can thrive.
- In your opinion, why is it important to have a Quality Policy in the Organization?
It establishes a clear and consistent commitment to delivering products or services that meet customer expectations, regulatory requirements, and internal standards. It also serves as the guiding framework for employees at all levels, helping align their efforts toward a common goal of excellence and continuous improvement.

Test II. Fill-in the blanks. Find the answers from the words listed below:

~Top Management	~ people	~ interconnected processes	~ Commitment
~ external providers	~ QMS	~ continual improvement	

- As an organization, we have made a Commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

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2. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.
3. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.
4. Our top management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
5. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.
6. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
7. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.

Test III. Matching Type. Match Column A with Column B.

Column A

Column B

1. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.
2. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.
3. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
5. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.
6. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.
7. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.

- a. Evidence-based decision making
- b. Process approach
- c. Improvement
- d. Engagement of people
- e. Leadership
- f. Customer focus
- g. Relationship management