

INTERVIEW ASSESSMENT FORM

DATE TODAY: 27/09/2024

Do you have any travel plans? No	If yes, where?	N/A
Expected date of travel: N/A	Purpose:	N/A
Do you have a pending case? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	If yes, what kind of case:	N/A

Applicant's Complete Name:	Blesse Zamboangnon	Nickname:	"Bless"
Position Applied	CSR-Voice Role	Marital Status	Single
No. of Kids:	0	Age	26

Source of Application:

<input type="checkbox"/> WALK-IN	<input type="checkbox"/> FACEBOOK	<input type="checkbox"/> JOBSTREET	<input type="checkbox"/> MYNIMO	<input checked="" type="checkbox"/> REFERRAL pls. specify the name: 4995 Leziel Kiem Bentoy	<input type="checkbox"/> OTHERS: Text here
----------------------------------	-----------------------------------	------------------------------------	---------------------------------	--	--

Please use this form as a guide to assess or evaluate the applicant's qualifications for employment.

Typing Test	WPM	41	Accuracy	99	<input checked="" type="checkbox"/> Pass <input type="checkbox"/> Fail	Expected Salary	20k	Availability	ASAP
-------------	-----	----	----------	----	--	-----------------	-----	--------------	------

A. IS THE APPLICANT PREPARED FOR THE INTERVIEW? PRESENTABLE YES NO AVERAGE

B. COMMUNICATION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

COMPREHENSION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

C. WORK EXPERIENCE (Latest 3)

EMPLOYER	EMPLOYMENT DATE	ACCOUNT	ALL-IN SALARY	REASON FOR LEAVING
Pinky English Company (NON-BPO)	April 2024-June 2024 (2 months)	ESL Teacher	5k	Looking for better salary
Text here.	Text here.	Text here.	Text here.	Text here.
Text here.	Text here.	Text here.	Text here.	Text here.

HR Interview

Interviewer: Bless	Date Interviewed: 27/09/2024
--------------------	------------------------------

Remarks:

- Average communication skills. Can converse in English, with few grammatical errors, but manageable and was able to express herself.
- GAP: after she resigned in Pinky English Company, she went back home in their province in Bohol to spent time with her family and recently went back here in Cebu last Sunday.
- BPO: no bpo experience yet but she is interested to apply here since this is her dream job to work in the bpo industry and it offers lots of opportunities and pays a higher salary. Okay with graveyard shift and shifting schedule.
- ESL: has no plans to go back or apply in other ESL industry since she can't see herself in the teaching field and it's no her passion.
- Currently residing in Bulacao with her Aunt. Only child of her parents, but both of her parents are separated. Her mom has her own family and has 5 step siblings. Also, her mom is only an housewife and she hasn't seen her dad. Her uncle's/aunt's was the one who supported her financially since her parents are not supporting her.
- Claims no attendance issues. Heard about our hiring through her friend Leziel Kim Bentoy with great feedback and she see herself working here for a long term.
- Okay with graveyard shift and shifting schedule. Okay with graveyard shift and shifting schedule.
- Amenable to WOS and can start ASAP.

Result	<input checked="" type="checkbox"/> Passed	<input type="checkbox"/> Failed
---------------	---	--

OM/OD Interview

Interviewer: Iris	Date Interviewed: 27/09/2024
-------------------	------------------------------

Remarks:

Blesse Zamboangnon - passed voice

Comms: 5/10

NO BPO experience

- Referred by her friend, Leziel Kiem Bentoy.
- She received positive feedback about the company, highlighting its benefits.
- As a working student, she chose to focus on her studies since she is graduating soon.
- She graduated in July 2024.
- Being a call center agent is her dream job.
- Although teaching isn't her passion, she chose to pursue the course due to the numerous opportunities it offers.
- Her main goal is to secure employment.
- She plans to take the board exam next year and will enroll in a review center. She is motivated by her family's advice that passing the exam will grant her more freedom, as it fulfills her family's aspirations.
- BPO is a key part of her course.
- She currently lives with her aunt's husband.
- She is eager to explore opportunities at iPloy and is committed to providing excellent service.
- She is dedicated to improving her skills to contribute positively to the company.
- Her aunt has been supportive, as her parents are separated and have their own families.
- Assure that she is fully prepared for the job, as being an agent is her dream.
- Passionate about her work and enjoys what she does.
- She is adaptable to various schedules.
- Shared that she never had absences; even when sick, she still attends school.
- More than 10k monthly
- Can start Monday

Result

Passed

Failed

Keep in Pool (Ben)

Keep-in-pool (Initial interview and OM/DM interview)

No Show