



MARY ROSE ECAT

CONTACT

- +639507853231
- maryroseecat2002@gmail.com
- Anislag, Maribojoc Bohol

EDUCATION

Primary Education

- Maribojoc Central Elementary School

Secondary Education

- Sacred Heart Academy

SKILLS

- Project Management
- Public Relations
- Teamwork
- Time Management
- Leadership
- Effective Communication
- Critical Thinking

PROFILE

Detail-oriented and motivated customer service representative with 1 year and 11 months experience. I've worked in various customer service roles throughout my career. I've developed excellent communication and problem-solving skills, and I'm excited to bring these skills to a new role in a different industry. I've learned how to effectively communicate with people from all walks of life. I believe my skills will be an asset your company.

WORK EXPERIENCE

- IBEX Customer Service Representative** 2022-2024
 - Providing excellent customer service.
 - Meeting and exceeding performance metrics.
 - Achieved a 100% customer satisfaction rating.
 - TOP 1 agent performer for the month.

REFERENCE

Javanie Cepedoza Cabinum

Operation Manager
IBEX Bohol
Tagbilaran City Bohol

Van Alo

Team Manager
IBEX Bohol
Tagbilaran City Bohol

