

Janice B. Bayadog

1869 District 3, Barangay Pajo

Sangi Lapu – Lapu City

Contact No. # 09694293359

Email address : janz.bayadog@gmail.com



Personal Background :

Birth Date : October 12, 1982
Birth Place : Banawa, Cebu City
Civil Status : Married
Citizenship : Filipino
Religion : Roman Catholic

Work Experience :

Concentrix

Chat Specialist Representative
12th Floor i2 Building, Jose del Mar Avenue
Cebu IT Park, Cebu City 6000
September 4, 2018 – January 4, 2019

DYNATA (SSI Phils.)

Market Researcher
3/F PIPC Bldg. 7, Mactan Economic Zone 2,
Basak, Lapu – Lapu City
March 17, 2020 – September 16, 2020

TechMahindra VCustomer Philippines Technical Digital Chat Support / Customer Service Order Management Frontliner

Technical Support Voice
17th Floor Filinvest Tower
Geonzon St. IT Park, Cebu City
November 2, 2021 – September 20, 2024

Skills :

- ❖ Technically proficient in Microsoft Word, Excel and Powerpoint
- ❖ Verbal and written communication skills.

Educational Background :

Primary : **SAINT ALPHONSUS CATHOLIC SCHOOL**
Dimataga Street, Lapu – Lapu City
March 18, 1995

Secondary : **SAINT DOMINIC LEARNING CENTER**
Sangi New Road Lapu – Lapu City
March 26, 1999

Tertiary : **SOUTHWESTERN UNIVERSITY**
Bachelor of Science in Management Accounting
(Undergraduate)

Vocational Program : **CALL CENTER ACADEMY**
(96 hrs. Training Program)
Gen. Maxilom Avenue Cebu City
October 18 – November 23, 2017

Character Reference:

Seth Jusfer Corteza
Team Leader
Technical Complaints
09060555776

Monicko Abellana
Team Leader
Order Management
09667416448

Michelle Canales
Team Leader
Technical Digital Chat
09753163440

Crisanto Bacalso
Group Leader
Technical Digital Chat
09278666086

