

ERICA MEIL LANTAKA

Customer Service Representative



09690940907



lustkatalan@gmail.com

EDUCATION

Senior High School
Apas National High School
HUMSS 2020-2022

Vocational Education

College of Technological Sciences –
Cebu
Electrical Installation & Maintenance
2022

LANGUAGE

- Basic English
- Tagalog

REFERENCES

Hilda Dumayhag

CSR/Mentor

Phone: 09753172574

Email: hilda.dumayhag@gmail.com

PROFILE

Seek opportunities to put my skills and knowledge into practice while developing the attributes I already possess. I am willing to undergo various training on different platforms that can help me be more effective in my desired position as Customer Service Representative

WORK EXPERIENCE

Maintenance Electrician

Labor & NCII Holder
Electrician Helper 2018-2021 NCII HOLDER 2022

CVG CONCENTRIX

2022-2024

Customer Service Representative

- Working with the wider development team.
- Inbound and Chat support Representative
- Do have Health Care Representative Background

SKILLS

- Computer Literate (MS Word, MS Excel, etc.,)
- Capable of adjusting to business culture
- Has good time management skills
- Embraces learning and adaptability
- Communication Skills