



MARY AN CARO

A consistent and organized individual with knowledge and ability to learn quickly.

Desiring to work as a call center agent to utilize my communication and problem-solving skills in providing effective assistance to customers.

CONTACT

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Basak, Ibabao, Lapu-lapu City

EDUCATION

**UNIVERSITY OF THE VISAYAS-
DALAGUETE CAMPUS**

Technical-Vocational-
Livelihood - Home Economic

Class 2018- 2020

SKILLS

- Active Listener
- Time Management
- Ability to handle pressure
- Communication

WORK EXPERIENCE

● Concentrix

Xfinity Mobile

Advisor I, Customer Service Representative

(October 2022- May 2024)

- responsible for processing customer orders and sales
- providing/receiving information about their service
- Help customers resolve technical issues about their devices including troubleshooting