

INTERVIEW ASSESSMENT FORM

DATE TODAY: 01/10/2024

Do you have any travel plans? No	If yes, where?	N/A
Expected date of travel: N/A	Purpose:	N/A
Do you have a pending case? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	If yes, what kind of case:	N/A

Applicant's Complete Name: Theresa Mae Abergido	Nickname: "Tessa"
Position Applied: CSR-Voice Role	Marital Status: Single
No. of Kids: 0	Age: 22

Source of Application:

<input type="checkbox"/> WALK-IN	<input type="checkbox"/> FACEBOOK	<input type="checkbox"/> JOBSTREET	<input checked="" type="checkbox"/> MYNIMO	<input type="checkbox"/> REFERRAL pls. specify the name:Text here.	<input type="checkbox"/> OTHERS: Text here
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Please use this form as a guide to assess or evaluate the applicant's qualifications for employment.

Typing Test	WPM	50	Accuracy	100	<input checked="" type="checkbox"/> Pass <input type="checkbox"/> Fail	Expected Salary	20-21k	Availability	ASAP
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A. IS THE APPLICANT PREPARED FOR THE INTERVIEW? PRESENTABLE YES NO AVERAGE

B. COMMUNICATION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

COMPREHENSION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

C. WORK EXPERIENCE (Latest 3)

EMPLOYER	EMPLOYMENT DATE	ACCOUNT	ALL-IN SALARY	REASON FOR LEAVING
Select Voice Com (BPO)	March 2023-March 2024 (1 year)	Home Remodeling/ Appointment Seteer	25k (w/o incentives) 30k (w/ incentives)	She realized that she wanted to go back in CSR than handling in Sales
Teleperformance (BPO)	Sept 2020-March 2023 (2 years and 6 months)	Magazine Subscription	18-19k	Looking for better salary
Text here.	Text here.	Text here.	Text here.	Text here.

HR Interview

Interviewer: Bless	Date Interviewed: 30/09/2024
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Remarks:

- Can converse in English with few grammatical errors, but manageable and was able to express herself.
- SVC: she realized that she wanted to go back in CSR than handling in Sales; been handling irate customer, having a hard time in constructing even though they had a script to follow, but she was able to hit the quota.
- Residing in Tisa with her family; eldest with 2 siblings, mother: housewife, father: staff in metro store. SHS Graduate, has no plans to pursue in college.
- Claims no attendance issues except she got sick, but can still provide a supporting document. Heard about our hiring through mynimo with great feedback and she sees herself working here for a long term.
- Her expected salary is 20-21k (all-in package) 17-18k (basic)
- She is okay with any shifting schedule and PEME once she gets hired.
- Amenable to WOS and can start ASAP.

Result	<input type="checkbox"/> Passed	<input type="checkbox"/> Failed
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OM/OD Interview

Interviewer: Iris	Date Interviewed: 01/10/2024
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Remarks:

- Communication Skills: 5/10
 BPO Experience: 3 years and 6 months (Magazine, Home Renovation)
- Learned about the position through Mynimo
 - Interested in the CSR role and attracted by the 50K sign-on bonus; has received positive feedback from friends about iPloy
 - Unemployed from March to October 2024: spent time in Bohol to care for her grandfather after a stroke and assist her family
 - Realized that it's nearing the end of the year and is ready to return to work because her family is struggling financially. Can't afford to watch them struggling
 - mother is a housewife, and father is an inventory cycle counter
 - Eldest of three siblings, with two younger siblings still studying

- Helps her mother with a small food business
- Motivated to start saving and achieve financial independence
- Aspires to grow her career in the BPO industry
- Previous experience at TP: base pay was 14,000; all-in 18,000
- Describes herself as a team player and eager to learn
- Aware that the BPO industry can be fast-paced, but is committed to meeting metrics and performing well
- Strong commitment to attendance; no previous issues, and she values being present unless genuinely unwell, with proper communication if needed
- Understands that iPloy values both its clients and employees and is committed to contributing positively
- Completed Senior High School in 2020; currently has no plans to pursue higher education
- Salary expectation: 20-21k all-in
- Available to start as early as next week

Result

Passed

Failed

Keep in Pool (Ben)

Keep-in-pool (Initial interview and OM/DM interview)

No Show