

INTERVIEW ASSESSMENT FORM

DATE TODAY: 10/4/2024

| | | |
|-------------------------------|---|----------------------------|
| Do you have any travel plans? | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | If yes, where? |
| Expected date of travel: | Purpose: | |
| Do you have a pending case? | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | If yes, what kind of case: |

| | | | |
|----------------------------|------------------------|----------------|--------|
| Applicant's Complete Name: | Kate Chantal Rodriguez | Nickname: | Shan |
| Position Applied | CSR-Voice | Marital Status | Single |
| No. of Kids: | 0 | Age | 24 |

Source of Application:

| | | | | | |
|----------------------------------|-----------------------------------|------------------------------------|---------------------------------|---|----------------------------------|
| <input type="checkbox"/> WALK-IN | <input type="checkbox"/> FACEBOOK | <input type="checkbox"/> JOBSTREET | <input type="checkbox"/> MYNIMO | <input checked="" type="checkbox"/> REFERRAL EID: 2747 Miriel Viviene S. Lim | <input type="checkbox"/> OTHERS: |
|----------------------------------|-----------------------------------|------------------------------------|---------------------------------|---|----------------------------------|

Please use this form as a guide to assess or evaluate the applicant's qualifications for employment.

| | | | | | | | | | |
|-------------|-----|----|----------|----|--|-----------------|-------------|--------------|------|
| Typing Test | WPM | 41 | Accuracy | 98 | <input checked="" type="checkbox"/> Pass <input type="checkbox"/> Fail | Expected Salary | b: 15k; 17k | Availability | ASAP |
|-------------|-----|----|----------|----|--|-----------------|-------------|--------------|------|

A. IS THE APPLICANT PREPARED FOR THE INTERVIEW? PRESENTABLE YES NO AVERAGE

B. COMMUNICATION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

COMPREHENSION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

C. WORK EXPERIENCE (Latest 3)

| EMPLOYER | EMPLOYMENT DATE | ACCOUNT | ALL-IN SALARY | REASON FOR LEAVING |
|---|--|---------------------------------|---------------|---|
| wipro (bpo) | Jan 2024 - July 2024 6 months | United Healthcare | 15k | looking for a higher salary |
| GLOBAL INFINITY ONLINE CASINO (NON BPO) | JULY 2022- OCTOBER 2023 1 year and 3 months | CUSTOMER SERVICE REPRESENTATIVE | 25k | management decided to end their contract because of Gcash issue |
| SSI Dynata (BPO) | July 2020 - August 2022 2 years and 1 month | research marketer | 11k-20k | Health issue: Diagnosed with kidney stone> advised to rest > hospitalized for 2 weeks |

HR Interview

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|--------------|-------|-------------------|--------------------|
| Interviewer: | Trina | Date Interviewed: | September 28, 2024 |
|--------------|-------|-------------------|--------------------|

Remarks:

- can work onsite> okay with any working schedule (regardless of the time)> willing to undergo PEME
- average tone> fillers "uh" and "uhms" are often heard; sound like reporting; looking for words can converse but sometimes having difficulty expressing herself

about:

- address: pardo> living with family> parents: mom: Tailor> father: security guard> 6 siblings> eldest> 5 younger siblings are still studying> youngest 4 years old> single> no kids
- college: 1st-year undergrad> Management accounting> 1st sem only> November 2023> wants to help the needs of her family which is why she is pursuing working instead of studying> no plans for now> no plans to pursue yet> If possible, may consider being a working student

other info:

- claims to have good attendance and no attendance issues
- heard iploy from Miriel Lim
- committed to stay long term for her family and for herself, has also heard a lot of good things about the company
- can provide coe (all)
- available to start on Monday

| | | |
|---------------|--|---------------------------------|
| Result | <input checked="" type="checkbox"/> Passed | <input type="checkbox"/> Failed |
|---------------|--|---------------------------------|

OM/OD Interview

| | | | |
|--------------|------|-------------------|-----------------|
| Interviewer: | Iris | Date Interviewed: | October 4, 2024 |
|--------------|------|-------------------|-----------------|

passed for non-voice only.
 Comms: 5/10

BPO exp: Almost 3 years (healthcare and research marketer)

- Referred by a mutual friend of Miriel Lim.
- She also has a friend working at iPloy and learned that it is a healthcare account.
- In her role at Wipro, she handled provider services, processing claim denials.
- Left Wipro in search of higher compensation.
- She has 6 siblings and is the eldest. She comes from a broken family.
- Assures that there will be no attendance issues.
- As the breadwinner, she feels responsible for helping her mother financially since her parents are separated.
- Acknowledges that her communication skills need improvement but is willing to learn and open to feedback.
- Committed to doing her best at work in iPloy.
- Two years ago (2022), she was hired at iPloy for a non-voice position but left. She reapplied but didn't pass the assessment.
- If given the opportunity, she won't waste the chance to prove herself and will give her best.
- Expected salary: 15K base pay; 19K all-in.
- Available to start ASAP.

Result



Passed



Failed

Keep in Pool (Ben)

Keep-in-pool (Initial interview and OM/DM interview)

No Show