

INTERVIEW ASSESSMENT FORM

DATE TODAY: 21/10/2024

Do you have any travel plans? No	If yes, where?	n/a
Expected date of travel: n/a	Purpose:	n/a
Do you have a pending case? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	If yes, what kind of case:	n/a

Applicant's Complete Name: Aries Mercado	Nickname: Aries	
Position Applied: CSR-VOICE	Marital Status: Single	No. of Kids: n/a Age: 35 yrs old

Source of Application:

<input type="checkbox"/> WALK-IN	<input checked="" type="checkbox"/> FACEBOOK	<input type="checkbox"/> JOBSTREET	<input type="checkbox"/> MYNIMO	<input type="checkbox"/> REFERRAL pls. specify the name:Text here.	<input type="checkbox"/> OTHERS: Text here
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Please use this form as a guide to assess or evaluate the applicant's qualifications for employment.

Typing Test	WPM	35	Accuracy	100	<input checked="" type="checkbox"/> Pass <input type="checkbox"/> Fail	Expected Salary	B: 14k P: 20-21k	Availability	ASAP
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A. IS THE APPLICANT PREPARED FOR THE INTERVIEW? PRESENTABLE YES NO AVERAGE

B. COMMUNICATION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

COMPREHENSION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

C. WORK EXPERIENCE (Latest 3)

EMPLOYER	EMPLOYMENT DATE	ACCOUNT	ALL-IN SALARY	REASON FOR LEAVING
TDCX (BPO)	March 21, 2024- September 19 2024 6 months	Travel Account(Resolution Specialist)	28k	Laid off because he was not able to pass the metrics due to his 2 weeks of LOA. (More info in remarks
Teleperformance (BPO)	January 12, 2016 to March 20, 2024 8 yrs and 2 months	Hawaiin Airlines	20k	New environemnt and better compensation
Text here.	Text here.	Text here.	Text here.	Text here.

HR Interview

Interviewer: Hanna	Date Interviewed: 21/10/2024
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Remarks:

- Can work on site and has no problem working on a graveyard shift and shifting schedule. Okay with PEME.
- Aries is the youngest of two siblings. He is from Iloilo but has been living in Cebu for 15 years. Currently, he resides in Mandaue.
- His mother is unemployed and lives with his brother. His father passed away in 2009.
- He was unable to finish his education and has no plans to pursue it for now, as he last attended college in 2012.
- TDCX: He was laid off after being granted 2 weeks of LOA to attend to his aunt (diagnosed with lung cancer), who supported his education. He had not seen her for a decade, so when she requested his presence during her final days, he informed his superior and flew to Iloilo. His aunt passed away in September.
- Upon returning, he learned he was part of the layoffs due to not passing metrics; his 2 weeks of LOA affected his score.
- He proactively requested a package of 20-21k, which he believes is sufficient.
- He expressed interest in working with iPloy for fixed rest days.
- He claims to have no medical conditions and can work efficiently.

Result **Passed** **Failed**

OM/OD Interview

Interviewer: Ramelyn	Date Interviewed: 21/10/2024
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Remarks:

- com skills: 5.5/10
- happy-go-lucky type of person; talkative and is passionate talking about his previous job; straight forward and honest person; always voice out his thoughts; strong personality
- fond of singing and videoke (this is one of his talents is mimiking the voice of a woman);
- undergrad: Bachelor of Arts in History (2nd year) -was fond of playing volleyball before and he was a varsity; was not able to finish his studies due to peer pressure and financial aspects in life; his fondness in volleyball ruin his studies.
- took up Bachelor of Arts in Library Science before that.
- oldest brother passed away due to cardiac arrest; mother is not working and is living with his brother; being the youngest, he is also supporting one of his nieces;
- working in Teleperformance for 8yrs + made his career in the BPO. He was trained to a lot of LOBs;
- applied for a higher role? - he did but he was not able get the role (QA)
- contributions in TP: he was able to help out the newbies in training them in handling concerns; he is the go to person
- He was not laid off but was placed on floating status and decided to resign instead
- his account was AirBnB in TDCX. He loves what he do in that company.
- he can be an asset to the company with his passion in CS

Result	<input checked="" type="checkbox"/> Passed	<input type="checkbox"/> Failed
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<input type="checkbox"/> Keep in Pool (Ben)	<input type="checkbox"/> Keep-in-pool (Initial interview and OM/DM interview)	<input type="checkbox"/> No Show
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