



# Updated Resume

1 message

Aries Mercado <volleyball62289@gmail.com>  
To: Christian Fernando <christian.fernando@verticaltalentsolution.com>

Wed, Oct 16, 2024 at 9:48 PM

Good day.  
Below is my updated resume.



Aries Tabuyan Mercado  
Brgy. Umapad, Mandawe City Cebu 6014  
09171801148 / 09175031812  
[volleyball62289@gmail.com](mailto:volleyball62289@gmail.com)

Objective: To find a job that I could use my expertise in handling customers, based on my experience.

Personal Data:  
Age : 34  
Gender : Male  
Birthday : June 22, 1989  
Birthplace : Iloilo City  
Father's Name : Arturo Mercado  
Mother's Name : Elsa Mercado  
Civil Status : Single  
Nationality : Filipino  
Religion : Roman Catholic

Academic Background:  
Tertiary : Central Philippine University  
Lopez Jaena Street, Jaro, Iloilo City 5000  
Bachelor Of Arts in History  
School Year 2007-2012 ( Undergrad)  
Secondary : Guimbal National High School

Work Experience:  
Teleperformance: January 12, 2016 to March 20, 2024  
TDCX: March 21, 2024- September 19 2024

Character Reference:  
Roxanne Arceo  
Claims Insurance Specialist  
QBE Group Shared Services  
09564335024

Jose Rexel Tunacao  
Operations Supervisor  
TDCX Philippines  
09625280307

Merosse Fel Silvederio

Account Supervisor  
Teleperformance  
09955651596

**SKILLS:**

Can work Under Pressure  
Good in handling difficult task  
Good in oral communication  
Computer Literate