

QMS Awareness Examination



- 2. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.
- 3. As an organization, we recognize that external providers ^{people} are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.
- 4. Our people ^{Top management} has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
- 5. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected process.
- 6. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
- 7. As an organization, we have committed to only make decisions relating to our Continual improvement ^{QMS} following an analysis of relevant data and information.

Test III. Matching Type. Match Column A with Column B.

Column A

Column B

- | | |
|---|---|
| <p>b 1. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.</p> <p>f 2. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.</p> <p>g 3. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.</p> <p>e 4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.</p> <p>a 5. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.</p> <p>c 6. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.</p> <p>d 7. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.</p> | <ul style="list-style-type: none"> ● a. Evidence-based decision making ● b. Process approach ● c. Improvement ● d. Engagement of people ● e. Leadership ● f. Customer focus ● g. Relationship management |
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Name	Methus Mero	Position	CSR-Voice	Department	
Immediate Superior		Date	10/29/2024	Score	

Test I. Instructions: Answer the questions in the spaces provided for.

1. What is the name of the Seminar?
Scope of Quality Management System
2. What are the two clauses mentioned under the scope of our Management System that is not covered in our QMS?
Clause 8.3 and clause 7.1.5 Clause 8.3 Design and development is out of scope
Clause 7.5 - Monitoring & mt covered
3. What are the seven (7) Quality Policy of iPloy that were mentioned in the seminar?
customer focus:
leadership
Engagement of people
process approach
Improvement
Evidence-based decision making
Relationship management
4. In your current role, how can you contribute to ensure that the Quality Policy is implemented?
As CSR I am trained to be objective and to (establishe) follow quality policy
to be able to ensure that the quality policy is observed and implemented
through my actions.
5. In your opinion, why is it important to have a Quality Policy in the Organization?
Having a quality policy is having a guidelines that will enable employees
and organizations to practice quality in terms of services and opportunities
for patients in need and deliver higher expectations for the health care
services.

Test II. Fill-in the blanks. Find the answers from the words listed below:

Top Management people - interconnected processes - Commitment -
 external providers QMS continual improvement

1. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.