



ALDREN R. CASQUITE

Customer Service Representative with almost two years of experience optimizing efficiency, productivity, and service quality across multiple environments. Reliable support specialist that blends advanced organizational, technical, and business acumen.

CONTACT

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EDUCATION

Cebu Technological University

Bachelor of science in
civil engineering

2018-2020

SKILLS

Time management

Communication skills

Team Management

Computer Literate

WORK EXPERIENCE

Customer Service Representative

RM Global Services

Three months experience as a customer service representative for a Political Survey account.

Philippines Operations Administrative Services

Three months experience as a customer service representative for a Healthcare account in which we do background checks for potential qualified homeowners.

QUALFON

- A year experience as a tier one customer service representative who mainly do troubleshooting for the customers either via call or chat.

- Four months of experience as a Subject Matter Expert which mainly focus on assisting newly hired agents during their training and nesting period.