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## C E R T I F I C A T I O N

May 10, 2022

This is to certify that **Ms. ROSLYN DEJITO SOLON** is an employee of SYKES Asia, Inc. since September 27, 2021. She holds the position of CUSTOMER SERVICE AGENT, and is currently working in one of our sites located at eBloc Tower 4, Asiatown IT-Park, Jose Maria del Mar St, Cebu City, 6000 Cebu.

For your information, SYKES Asia, Inc., a Business Process Outsourcing (BPO) company with Corporate Headquarters located in Tampa, Florida, USA, provides customer support solutions for its clients and customers all over the globe, through its Manila and Cebu call centers. SYKES operates on a 24/7 schedule and employees work on a shifting schedule.

This certification is issued upon the request of Ms. SOLON for whatever legal purpose it may serve her.

**Mae E. Blanco**  
Senior Manager, Site Human Resources