

INTERVIEW ASSESSMENT FORM

DATE TODAY: 05/11/2024

Do you have any travel plans? No	If yes, where?	N/A
Expected date of travel: N/A	Purpose:	N/A
Do you have a pending case? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	If yes, what kind of case:	N/A

Applicant's Complete Name:	Kim Carlo Orio	Nickname:	"Kim"
Position Applied	CSR-Voice Role	Marital Status	Single
No. of Kids:	0	Age	26

Source of Application:

<input type="checkbox"/> WALK-IN	<input checked="" type="checkbox"/> FACEBOOK	<input type="checkbox"/> JOBSTREET	<input type="checkbox"/> MYNIMO	<input type="checkbox"/> REFERRAL pls. specify the name:Text here.	<input type="checkbox"/> OTHERS: Text here
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Please use this form as a guide to assess or evaluate the applicant's qualifications for employment.

Typing Test	WPM	35	Accuracy	98	<input checked="" type="checkbox"/> Pass <input type="checkbox"/> Fail	Expected Salary	22-25k (all-in)	Availability	ASAP
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A. IS THE APPLICANT PREPARED FOR THE INTERVIEW? PRESENTABLE YES NO AVERAGE

B. COMMUNICATION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

COMPREHENSION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

C. WORK EXPERIENCE (Latest 3)

EMPLOYER	EMPLOYMENT DATE	ACCOUNT	ALL-IN SALARY	REASON FOR LEAVING
Task Everyday (bpo)	Nov 2022-June 2023 (7 months)	Camera Service - BLINK	18k (all-in) 16k (basic)	Looking for better salary
Eperformax (bpo)	April 2021-October 2022 (2 years)	Sprint	25-30k (all-in) 20k (basic)	Changes in the account, was bought by T-Mobile
Teletech (bpo)	Match 2020-April 2021 (1 year)	Technical Support	16k	Had an issues with his supervisor, but he mentioned that it was already settled

HR Interview

Interviewer:	Bless	Date Interviewed:	04/11/2024
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Remarks:

- Can converse in English with grammatical errors but manageable and was able to express himself.
- After he resigned in Task Everyday he worked part time in real estate Philippine Access last Feb 2023-Present, but he mentioned that he haven't receive any allowance or commission since he was not able to sell any unit.
- Originally from Sogod, residing in Bacayan, Talamban with his Aunt. Mother: brgy worker, Father: farmer, 2nd among 5 siblings. College Undergraduate, has no plans to pursue his studies.
- Claims no attendance issues. Heard about our hiring through facebook with great feedback and he sees himself working here for a long term and aims for a higher position.
- His expected all-in package here is 22-25k with 18k basic pay.
- Amenable to WOS and can start ASAP. He is okay with any shifting schedule and PEME once he gets hired here.

Result	<input type="checkbox"/> Passed	<input type="checkbox"/> Failed
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OM/OD Interview

Interviewer:	Iris	Date Interviewed:	05/11/2024
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Remarks:

- Kim Carlo Orio - passed voice
Comms: 5.2/10
BPO exp: Around 5 years (Technical Support, Sprint, CSR, Sirius XM, Healthcare)
- He learned about the hiring opportunity through the iPloy Facebook page.
 - He became interested because of the weekends off, the salary package, and the sign-on bonus.
 - He shared that he is committed to solving problems and helping the company, always ensuring that issues are resolved.
 - He is adaptable in different situations and scenarios, including transitioning or being transferred to different lines of business (LOB).
 - He is capable of assisting both customers and colleagues, consistently going above and beyond in his role.

- He has 5 siblings and is the second oldest. The 4th and 5th siblings are still in high school, the eldest works from home as a website developer, and the 3rd sibling is a mechanic.
- His parents live in Sogod, Cebu, and the eldest, 4th, and 5th siblings live with them.
- He has been connected with a broker since June 2023, working part-time as a real estate agent. However, the income has been unstable, and he hasn't successfully closed any deals yet.
- He decided to return to the BPO industry due to the instability of his income in real estate. Being an agent in the BPO industry doesn't require the pressure of closing deals.
- He was unemployed for one year, taking time off due to stress. After working for a long time, he needed a break as he was struggling with depression, which affected his mental health.
- He assured that there will be no issues with his commitment or attendance.
- While he doesn't expect a high salary, he is looking for an all-in package between 20K to 25K, though he is flexible and willing to accept less.
- He is available to start ASAP. He learned about the hiring opportunity through the iPloy Facebook page.
- He became interested because of the weekends off, the salary package, and the sign-on bonus.
- He shared that he is committed to solving problems and helping the company, always ensuring that issues are resolved.
- He is adaptable in different situations and scenarios, including transitioning or being transferred to different lines of business (LOB).
- He is capable of assisting both customers and colleagues, consistently going above and beyond in his role.
- He has 5 siblings and is the second oldest. The 4th and 5th siblings are still in high school, the eldest works from home as a website developer, and the 3rd sibling is a mechanic.
- His parents live in Sogod, Cebu, and the eldest, 4th, and 5th siblings live with them.
- He has been connected with a broker since June 2023, working part-time as a real estate agent. However, the income has been unstable, and he hasn't successfully closed any deals yet.
- He decided to return to the BPO industry due to the instability of his - income in real estate. Being an agent in the BPO industry doesn't require the pressure of closing deals.
- He was unemployed for one year, taking time off due to stress. After working for a long time, he needed a break as he was struggling with depression, which affected his mental health.
- He assured that there will be no issues with his commitment or attendance.
- While he doesn't expect a high salary, he is looking for an all-in package between 20K to 25K, though he is flexible and willing to accept less.
- He is available to start ASAP.

Result

Passed

Failed

Keep in Pool (Ben)

Keep-in-pool (Initial interview and OM/DM interview)

No Show