

Sarah kay Cruz
Jubay Fatima Lilo-an Cebu
alexell0014@gmail.com
09363759170

January 31 2025

iPloy
9th floor, Ayala Center Cebu
Tower, Bohol Street, Cebu Business
Park, Cebu City, 6000

Dear Management,

Please accept this letter as a formal notification of my resignation, effective January 31 2025 as a representative.

I appreciate the opportunity to have worked at iPloy and the experience I have gained. But because of the circumstances that happened, I need to leave the company immediately because of the disrespectful treatment towards me.

I was not inform or told that team leads were supposed to yell or shout at their agents or even counted at them while they are working. It is humiliating and embarrassing.

On the first day of the incident, I already complained to HR, but I don't think HR were able to notify Ronald Ofquira that I filed a complaint about his behavior. And on the second day he shouted and again do the counting on me. And that is the reason why I made my decision to leave immediately.

I will be more than happy if you will accept this letter and my decision to leave the company. I wish the company the very best going forward.

Sincerely,
Sarah Kay Cruz

