

BERNALYN TUICO

bernalynuico@gmail.com

0992-732-6784

PERSONAL DETAILS

December 18,1994

Upper Laguerta Lahug, Cebu City,
Phlippines,6000

SKILLS

Computer

Management

Communication

Active Listening

Problem-solving

EDUCATION

VOCATIONAL

Department of Manpower Development and Placement

Computer Technician

September 2015 - December 2015

COLLEGE

Asian College of Technology

Bachelor of Science in Information
Technology

June 2011 - March 2015

OBJECTIVE

To be an expert in my area of work. Looking forward to new challenges with a passion for innovation and working with people and/or communities.

Seeking a role that can improve my growth as an employee and as a person, where I will be able to apply my skills and experience with strict adherence to achieving the organizational goals.

WORK EXPERIENCE

Non-Voice Sales Agent

Fiercecom Incorporated

March 2024- October 2024

Trained to be flexible in every task given. Skilled in multi-tasking and problem-solving. Trained to perform well under pressure. Well-versed about keeping the flow of the call smooth and steady. Efficient when it comes to maximizing, utilizing and saturating the resources through out the shift.

Non-Voice Lead Agent

Fiercecom Incorporated

November 2021 - June 2023

Trained to be flexible in every task given. Skilled in multi-tasking and problem-solving. Trained to perform well under pressure. Well-versed about keeping the flow of the call smooth and steady. Efficient when it comes to maximizing, utilizing and saturating the resources through out the shift.

Non-Voice Sales Agent

Fiercecom Incorporated

September 2017- June 2023

Trained to be flexible in every task given. Skilled in multi-tasking and problem-solving. Trained to perform well under pressure. Well-versed about keeping the flow of the call smooth and steady. Efficient when it comes to maximizing, utilizing and saturating the resources through out the shift.

Non-Voice Sales Agent

Exxpert Communication, Inc

August 2016- September 2017

Skilled in multi-tasking specially when taking 3 customer . Well-versed about keeping the flow of the call smooth and steady. Efficient when it comes to maximizing, utilizing and saturating the resources through out the shift.

Data Entry Specialist

Department of Social Welfare and
Development

June 2015 - October 2015

Task to input the whole family information living in a single house such as names, birthdays, and ages from the census gathered. It was handwritten by them or physical records into a computer system.