

## INTERVIEW ASSESSMENT FORM

DATE TODAY: NOVEMBER 1, 2024

Do you have any travel plans? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	If yes, where? NA
Expected date of travel: NA	Purpose: NA
Do you have a pending case? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	If yes, what kind of case: NA

Applicant's Complete Name:	JOHN T. GETARUELAS	Nickname:	JOHN
Position Applied	CSR-VOICE	Marital Status	SINGLE
No. of Kids:	1	Age	30

**Source of Application:**

<input type="checkbox"/> WALK-IN	<input checked="" type="checkbox"/> FACEBOOK	<input type="checkbox"/> JOBSTREET	<input type="checkbox"/> MYNIMO	<input type="checkbox"/> REFERRAL pls. specify the name:	<input type="checkbox"/> OTHERS:
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**Please use this form as a guide to assess or evaluate the applicant's qualifications for employment.**

Typing Test	WPM	<b>36</b>	Accuracy	<b>93</b>	<input checked="" type="checkbox"/> Pass <input type="checkbox"/> Fail	Expected Salary	20K-25K	Availability	Nov. 4, 2024 Onwards
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**A. IS THE APPLICANT PREPARED FOR THE INTERVIEW?**  PRESENTABLE  YES  NO  AVERAGE

**B. COMMUNICATION SKILLS**  EXCELLENT  SATISFACTORY  NEEDS IMPROVEMENT

**COMPREHENSION SKILLS**  EXCELLENT  SATISFACTORY  NEEDS IMPROVEMENT

**C. WORK EXPERIENCE (Latest 3)**

EMPLOYER	EMPLOYMENT DATE	ACCOUNT	ALL-IN SALARY	REASON FOR LEAVING
CONCENTRIX CVG PHIL	AUGUST 26, 2019 – JUNE 01, 2024	HEALTH CARE	BP: 14 ALL-IN: 16k	BETTER COMPENSATION

**HR Interview**

Interviewer:	CHARM	Date Interviewed:	NOVEMBER 1, 2024
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- On-site: Yes
- Salary Expectations: 20-25k (Okay with 21k)
- Graveyard shifts: Okay
- Comms Status:
  - Okay comms skills with basic English grammar. With fillers and pauses, with "uh"
- Reason For Leaving Previous Company:
  - For better compensation
- BPO account:
  - Health Care Account, blended account (voice and non-voice)
- Ideal Work Environment:
  - Develop himself and enjoy the job, company that values employees
- Family Background:
  - Has 4yrs old son. Separated partner and his son is currently badian with his ex-partner
  - Do not have a place in Cebu city
  - His father is in Cebu City, Vrama but he will look for another place
- Plans after getting hired:

- Will look for a place to stay in Cebu City area. Also mentioned he has applied to different companies in TP

<b>Result</b>	<input checked="" type="checkbox"/>	<b>Passed</b>	<input type="checkbox"/>	<b>Failed</b>
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**OM/OD Interview**

<b>Interviewer:</b>	IRIS	<b>Date Interviewed:</b>	11/6/2024
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John T. Getaruelas - Passed voice  
 Comms: 5.2/10  
 BPO exp: 4 years and 10 months (Healthcare Service provider)

- Discovered the job opening on the Indeed website.
- Interested in the role because of the location, salary package, and relevant experience.
- His father resides in Vrama.
- Previously rented in Lahug while working at Concentrix.
- In his healthcare role, his responsibilities included handling claims, insurance eligibility, and coverage.
- Trained to professionally handle customer interactions.
- Believes he can further develop his skills if hired by iPloy.
- Took a 5-month break in Badian, Cebu, to recharge.
- Also works as a freelance tattoo artist but finds it challenging to secure clients, leading him to return to the BPO industry.
- His ex-partner cares for their 4-year-old son.
- Mother is a vendor, and father is currently unemployed.
- His province is Badian, where he lives with his mother.
- Actively applying to multiple companies.
- Describes himself as a reliable employee with a good attendance record and a strong work ethic.
- Eager to land a job due to financial crisis.
- Expected Salary: PHP 20,000 - 25,000 all-in.
- Available to start immediately.

<b>Result</b>	<input checked="" type="checkbox"/>	<b>Passed</b>	<input type="checkbox"/>	<b>Failed</b>
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<input type="checkbox"/> <b>Keep in Pool (Ben)</b>	<input type="checkbox"/> <b>Keep-in-pool (Initial interview and OM/DM interview)</b>	<input type="checkbox"/> <b>No Show</b>
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