

QMS Awareness Examination



Name	Amodar Keana	Position	CSR	Department	
Immediate Superior		Date	11/10/24	Score	29

Test I. Instructions: Answer the questions in the spaces provided for.

1. What is the name of the Seminar?

The name of the seminar is Quality Management System iPloy OPC

2. What are the two clauses mentioned under the scope of our Management System that is not covered in our QMS?

The two clauses mentioned are the clause 8.3 and Clause 7.1.5
 clause 8.3 ; Design and development of products
 clause 7.1.5 monitoring and measuring resources.

3. What are the seven (7) Quality Policy of iPloy that were mentioned in the seminar?

7 The 7 Quality Policy of iPloy are • Customer focus, • leadership, • engagement of people, • process approach, • improvement, • evidence-based decision-making, and • relationship management.

4. In your current role, how can you contribute to ensure that the Quality Policy is implemented?

3 I can contribute to ensure that the Quality Policy is implemented by being ~~convinced~~ and committed (to) to the customer's needs. I can contribute by being committed and by having a good impression to the customer's and giving them a good quality of service. To reach their prior satisfaction and expectations.

5. In your opinion, why is it important to have a Quality Policy in the Organization?

3 It is very important to have a quality policy because to see if the employees met the satisfaction of the company and to have an improvement as well. This could provide the essence of any good business in the company. It is better to understand the importance so that the employees achieved more (efficiency) in their job.

Test II. Fill-in the blanks. Find the answers from the words listed below:

Top Management
external providers

people
QMS

interconnected processes
continual improvement

Commitment

7 1. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

QMS Awareness Examination

2. We have committed to achieving Continual improvement across all aspects of our quality management system; it is one of our main annual objectives.
3. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.
4. Our top management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
5. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.
6. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
7. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.

Test III. Matching Type. Match Column A with Column B.

7

Column A

Column B

- | | |
|---|--|
| <p>B 1. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.</p> | <p>● a. Evidence-based decision making</p> |
| <p>F 2. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.</p> | <p>● b. Process approach</p> |
| <p>G 3. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.</p> | <p>● c. Improvement</p> |
| <p>E 4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.</p> | <p>● d. Engagement of people</p> |
| <p>A 5. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.</p> | <p>● e. Leadership</p> |
| <p>C 6. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.</p> | <p>● f. Customer focus</p> |
| <p>D 7. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.</p> | <p>● g. Relationship management</p> |