

INTERVIEW ASSESSMENT FORM

DATE TODAY: **11-09-2024**

Do you have any travel plans? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	If yes, where?
Expected date of travel: _____	Purpose: _____
Do you have a pending case? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	If yes, what kind of case: _____

Applicant's Complete Name: Christine Zuniega	Nickname: Tine
Position Applied: CSR-V	Marital Status: Single
No. of Kids: 0	Age: 25

Source of Application:

<input type="checkbox"/> WALK-IN	<input type="checkbox"/> FACEBOOK	<input type="checkbox"/> JOBSTREET	<input checked="" type="checkbox"/> MYNIMO	<input type="checkbox"/> REFERRAL <i>pls. specify the name:</i>	<input type="checkbox"/> OTHERS:
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Please use this form as a guide to assess or evaluate the applicant's qualifications for employment.

Typing Test	WPM	39	Accuracy	99	<input checked="" type="checkbox"/> Pass <input type="checkbox"/> Fail	Expected Salary	21k	Availability	ASAP
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A. IS THE APPLICANT PREPARED FOR THE INTERVIEW? PRESENTABLE YES NO AVERAGE

B. COMMUNICATION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

COMPREHENSION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

C. WORK EXPERIENCE (Latest 3)

EMPLOYER	EMPLOYMENT DATE	ACCOUNT	ALL-IN SALARY	REASON FOR LEAVING
iResponse Business Solutions (BPO)	Nov 2021 - Sept 2024 (2 years and 10 months)	QA	11K	Wants to explore more into the industry

HR Interview

Interviewer: Francheska	Date Interviewed: 11-9-2024
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Remarks:

- College undergraduate - 2019 - has no plans to pursue her studies again and wants to focus on her career.
- Has 4 siblings > 3rd child > currently residing in Inayawan - okay with the company location > Father is unemployed and her mom stays at home as well due to stroke.
- Claims to have no issues with her attendance; since her previous workplace is near her house; can work on a graveyard shift and any available shifting schedule; willing to undergo PEME once hired. Saw the hiring on Mynimo.
- Can converse, quite shy, can WOS and ASAP

Interview Result	<input checked="" type="checkbox"/> Passed	<input type="checkbox"/> Failed
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OM/OD Interview

Interviewer: Angelo	Date Interviewed: 11/8/2024
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Comms 5.5/10 Average comms, soft spoken, average English Fluency, listens to recorded calls from different Call Center companies in US, iResponse – like a 3rd party company who does QA services. No Inbound/calls experience. Recommendation: Best to assign to least inbound and more on outbound calls. Can start asap.

Interview Result	<input checked="" type="checkbox"/> Passed	<input type="checkbox"/> Failed
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<input type="checkbox"/> Keep in Pool (Ben)	<input type="checkbox"/> Keep-in-pool (Initial interview and OM/DM interview)	<input type="checkbox"/> No Show
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