

INTERVIEW ASSESSMENT FORM

DATE TODAY: 11/11/2024

Do you have any travel plans? No	If yes, where?	N/A
Expected date of travel: N/A	Purpose:	N/A
Do you have a pending case? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	If yes, what kind of case:	N/A

Applicant's Complete Name:	Ryan Jay Baoas	Nickname:	Ry
Position Applied	CSR - Voice	Marital Status	Single
No. of Kids:	0	Age	23

Source of Application:

<input type="checkbox"/> WALK-IN	<input type="checkbox"/> FACEBOOK	<input type="checkbox"/> JOBSTREET	<input type="checkbox"/> MYNIMO	<input checked="" type="checkbox"/> REFERRAL pls. specify the name: 4857 LYCHA HIBAYA	<input type="checkbox"/> OTHERS: Text here
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Please use this form as a guide to assess or evaluate the applicant's qualifications for employment.

Typing Test	WPM	36	Accuracy	98	<input checked="" type="checkbox"/> Pass <input type="checkbox"/> Fail	Expected Salary	20k-25k	Availability	ASAP
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A. IS THE APPLICANT PREPARED FOR THE INTERVIEW? PRESENTABLE YES NO AVERAGE

B. COMMUNICATION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

COMPREHENSION SKILLS EXCELLENT SATISFACTORY NEEDS IMPROVEMENT

C. WORK EXPERIENCE (Latest 3)

EMPLOYER	EMPLOYMENT DATE	ACCOUNT	ALL-IN SALARY	REASON FOR LEAVING
Foundever (BPO)	Jan 2024-Jul 2024 (6 months)	Telco	22k all-in; 1k-2k incentives	Looking for a healthcare account
Concentrix (BPO)	Mar 2023-Nov 2023 (8 months)	Telco	18k all-in; 500-1k incentives	Better opportunities > higher compensation
N/A	N/A	N/A	N/A	N/A

HR Interview

Interviewer:	Nina	Date Interviewed:	08/11/2024
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Remarks:

ok tone, few grammar & pronunciation mistakes, can converse, few fillers

- ALS grad (2017); has a total of 3 siblings, 3rd child; breadwinner > supporting his parents; originally from La Union, currently living alone in Lahug
- dad > farmer; mom > housewife
- after he graduated from HS, he helped his father in the farm and had some side hustles - tricycle driver, helped cousin who's a geodetic engineer; he only started to apply around 2023 bc he had to take care of his sick grandfather until he passed away
- when he started working in bpo, he always wanted to handle a healthcare account; with Concentrix and Foundever, he was assigned to healthcare but got transferred to Telco
- after failing the first application with iPloy, he tried to apply to other companies but has limited opportunities bc of his educational attainment; he also helped his sister with her small business (nail technician)
- why bpo > offers a lot of benefits, HMO, compensation
- why iploy > more benefits, heard good things, healthcare account
- long term plan > higher position, stay as long as the company needs him
- what to expect > will do best to improve, willing to learn new things
- no attendance issues; no medical conditions
- willing to undergo PEME once hired
- open to graveyard shift and any changes in work schedule (regardless of time)

Result **Passed** **Failed**

OM/OD Interview

Interviewer:	Iris	Date Interviewed:	12/11/2024
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Remarks:

Comms: 5/10 can converse, good tone of voice BPO exp: 1 year and 1 month (Telco) - Referred by Lycha Hibaya - This is his second application at iPloy; interested in iPloy for its healthcare account, annual appraisals, and benefits (HMO) - Strong desire to work in a healthcare account; previously offered a TELCO position at Concentrix and - Foundever despite applying for healthcare roles - After leaving Foundever, applied to iPloy but was not successful - July 2024 - November 2024 (4 months unemployed): Assisted in his girlfriend's sister's nail tech business - Breadwinner of the family; has three siblings and is the 3rd child. The eldest is a housewife and former domestic helper now caring for her newborn; the 2nd is also a housewife; the youngest is in grade 9 and supported by him - Originally from La Union and currently resides there alone - Appreciates that not all BPOs accept ALS graduates, but iPloy is flexible - Describes himself as a fast learner and assures good attendance and performance - Committed to upholding trust if hired and meeting company goals - Expected Salary: 24K ALL-IN - ASAP/Tonight

Result	<input checked="" type="checkbox"/> Passed	<input type="checkbox"/> Failed
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<input type="checkbox"/> Keep in Pool (Ben)	<input type="checkbox"/> Keep-in-pool (Initial interview and OM/DM interview)	<input type="checkbox"/> No Show
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