

iPloy OPC  
9th Floor Ayala Center Cebu Tower,  
Cebu Business Park, Cebu City



November 8, 2024

**Shannyl Surban Malo**  
Hillgia Talamban Budlaan Road Cebu City 6000

Dear Ms. Malo

Congratulations!

iPloy is pleased to offer you the position as **CSR - Phone (voice)**. We expect you will impart your knowledge, skills, and experience to your work.

Should you accept this job offer, per company policy you will be eligible to receive the following beginning on your hire date.

- Possible\* Gross Monthly All-in Compensation: **PHP 21,000.00**
- Breakdown of Monthly Compensation:
  - Basic: PHP 16,000.00
  - Allowance: PHP 2,400.00
  - Night Differential: 10% from 10 PM to 6 AM (MNL) - PHP 1,600.00
  - Attendance Bonus (No Absent, No Late) - PHP 1,000.00
- 50K Sign-On Bonus (Terms and conditions will be discussed on site)
- Government mandated benefits; SSS, PHIC, and HDMF.
- Expected workdays from Mondays-Fridays\*\*. A total of forty (40) hours a week.

\* Possible gross monthly compensation is based on complete attendance, no tardy and shift covered within night differential, this is before tax, and government mandated benefits deduction.

\*\* Unless specified by the clients.

You will be hired on Probationary status for a six (6) months period. Performance review will be conducted on the 3<sup>rd</sup> and 5<sup>th</sup> month of your employment with the company to check your suitability to the position. If your performance meets our standards, then you will be converted to regular status. Furthermore, you will get a proportionate of (10 VL & 10 SL) within the year, NSD and HMO.

If you are amenable to this job offer, your tentative hiring date will be on **November 11, 2024 at 10:00 PM**.

iPloy through the Human Resources Department will provide you with a written employment contract and personally discuss with you full details of your employment.

Should you have any concerns regarding the details of this offer, please feel free to ask.

Prepared & Noted by:

**Maria Angellie Kaye Edaño**  
Senior Talent Acquisition Specialist

By signing and dating this letter below, I **Shannyl Surban Malo** accept this job offer as **CSR - Phone (voice)**, for iPloy.

Conforme:

**Shannyl Surban Malo**

Signature over printed name

Date: **NOV 8 2024**