



# RAICA LOUISE PARADIANG

Seeking a position where I can apply my extensive experience, comprehensive knowledge, and strong communication skills to contribute effectively towards the advancement and success of your esteemed company. Committed to upholding the highest standards of efficiency, diligence, and integrity, I aim to play a pivotal role in fostering customer satisfaction and building trust within the organization.

## CONTACT

+639457019262  
raiparadiang1@gmail.com

## EDUCATION

**Southwestern University  
PHINMA**

Bachelor of Science in  
Psychology  
(Undergraduate)

**June 2021- Feb 2024**

## SKILLS

Able to manage and supervise groups  
Detail-oriented & Big Picture Thinker  
Solution-oriented  
Service-oriented

## WORK EXPERIENCE

### CUSTOMER SERVICE REPRESENTATIVE

Teleperformance, IT Park, Lahug

September 6, 2021 - November 3, 2021

### CUSTOMER SERVICE REPRESENTATIVE

Concentrix CVG, One Montage, Cebu City

November 22, 2021 - December 12, 2022

### MAC EXPERT (SALES REPRESENTATIVE)

Power Mac Center, Robinsons Galleria Cebu

July 15, 2024 - October 15, 2024