

QMS Awareness Examination



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Immediate Superior		Date	11/10/2024	Score	30

Test I. Instructions: Answer the questions in the spaces provided for.

1. What is the name of the Seminar?
Quality Management System
2. What are the two clauses mentioned under the scope of our Management System that is not covered in our QMS?
Clause 8.2
Clause 7.15
3. What are the seven (7) Quality Policy of iPloy that were mentioned in the seminar?
Customer focus
Leadership
Engagement of people
Process approach
Improvement
Evidence-based decision making
Relationship management
4. In your current role, how can you contribute to ensure that the Quality Policy is implemented?
In my current role, I can contribute to ensure that the Quality Policy is implemented by doing my best to achieve the objectives of the company. I will do my best accordingly. I will make sure that I'll do purposeful things here in the company. I will be committed to my work. I can also do my best to improve myself when it comes to work to provide a great service. I will learn everyday to be better and to serve the company better.
5. In your opinion, why is it important to have a Quality Policy in the Organization?
It is important to have a Quality Policy in the organization to make sure that there is a plan for setting the objective and can make sure that there is a commitment in both parties. It is also necessary in order to have a continuous improvement in the management system of the organization. It is necessary to satisfy the customers in the service of the organization.

Test II. Fill-in the blanks. Find the answers from the words listed below:

Top Management people interconnected processes Commitment
external providers QMS continual improvement

1. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

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2. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.
3. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.
4. Our top management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
5. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.
6. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
7. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.

Test III. Matching Type. Match Column A with Column B.

Column A

Column B

1. As an organization, we understand that the desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.
2. As an organization, we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.
3. IPLOY, OPC recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.
4. Our Top Management has committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.
5. As an organization, we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.
6. We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.
7. As an organization, we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.

- a. Evidence-based decision making
- b. Process approach
- c. Improvement
- d. Engagement of people
- e. Leadership
- f. Customer focus
- g. Relationship management