



# PAULINE RAMAS

## CAREER OBJECTIVE

Seeking a customer service role where I can utilize my strong communication and problem-solving skills to provide exceptional service and ensure customer satisfaction.

## PERSONAL INFO

From: Cebu City Age: 18 Birthdate: 02/28/2006  
5'3 Female  
Fit to Work

## Work Experience

- 2018 - 2019 Ruby's Store**  
Seller
  - Assisted customers in finding suitable beauty products
  - Provide accurate and helpful information to customer
- 2023 - 2024 Dental Assistant**
  - Charting and Record Keeping
  - Maintain a sterile environment, sterilize instruments, and follow infection control protocols.
  - Scheduling Appointments and Inventory Management

## Seminars And Trainings

- Nov 8 2021 Gabii Sa Kabilin CEBUANO Culture**
- Nov 29 2022 CAREER Guidance and LEADERSHIP**
- April 28 2023 NIHONGO Festival of Talents**
- May 25 2023 ICT SKILLS INTEGRATION THROUGH SIYENSİKULA AND VIDEO EDITING**

## References

**Rowena Escoreal**  
Public Teacher

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**Fatima Panimdim**  
ESL TEACHER

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Mambaling Cebu City

## Education

**Elementary**  
Mambaling Elementary  
2017-2019  
•Honor Student  
•Most Responsible

**HighSchool**  
Cebu City Gothong MNHS  
2019-2023  
•Year Graduated 2023  
Best in Physics ,Best in EAPP,Best in Math  
With High Honor

## Skills

MULTI-TASKER  
PATIENCE  
RESPONSIBLE  
POSITIVE ATTITUDE  
CUSTOMER SERVICE  
EXCELLENT  
COMMUNICATION

## Language

English Tagalog

Nihongo Cebuano