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December 30, 2024

Ray Faustino
iPloy, OPC
9th floor, Ayala Center
Cebu Tower
Bohol Street, Cebu Business Park
Cebu City, 6000

Dear Mr. Faustino,

I hope this message finds you well.

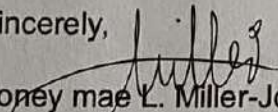
I am writing to formally resign from my position as a Patient Pay-Voice agent at iPloy, effective immediately (December 30, 2024), due to ongoing health concerns that require my full attention and focus, I am no longer able to continue in my role at this time.

This decision has not been easy, as I have greatly valued my time with iPloy and opportunities to contribute to the team even for a short period of time. However, after careful consideration and consultation with my doctor, I believe it is best for both my well-being and the company that I step away to focus on my recovery.

I am committed to ensuring a smooth transition and am happy to assist with any handover of my responsibilities. Please let me know how I can help make this transition as seamless as possible.

I sincerely hope for your understanding and support regarding my decision. I hope that my health situation improves in the future, and I might have the opportunity to return.

Thank you for understanding and support during this difficult time. I have truly enjoyed working at iPloy, and I hope to remain in touch.

Sincerely,

Honey mae L. Miller-Joseph