

# FARRAH SHAINA G. DEMECILLO

Dedicated and enthusiastic college graduate with a passion for delivering exceptional customer service. Possessing strong communication and problem-solving skills, eager to contribute to a dynamic team. Committed to ensuring customer satisfaction and enhancing overall client experience through a positive and proactive approach.

## PROFILE

### EMAIL

demecillofarrah@gmail.com

### PHONE

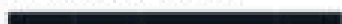
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### ADDRESS

Lamac, Consolacion, Cebu

## SKILLS

### COMMUNICATION



### PROBLEM-SOLVING



### TIME MANAGEMENT



### TEAMWORK



### ADAPTABILITY



### DATA EVALUATION



## LANGUAGES

ENGLISH - Basic

TAGALOG - Fluent

## WORK EXPERIENCE

September, 2022 - August, 2023

### JUNIOR ARCHITECT

Duros Land Properties Inc.

Duros Land Properties is an offspring of Duros Development Corporation, a Triple-A, ISO certified construction company with over 30 years experience in big ticket infrastructure projects.

Yat, Liloan, Cebu 6002

More active

September, 2023 - February, 2024

### CUSTOMER SERVICE REPRESENTATIVE

ResultsCX

ResultsCX is a global Customer Experience Management (CXM) leader.

One World Center Building, Mactan Newtown, Newtown Blvd, Lapu-Lapu, Cebu 6015

March, 2024 - September, 2024

### DRAFTER

Ideal Builder Development Corp.

IDEAL BUILDERS DEVELOPMENT CORP. is an extended arm created out of the existing company, General Steel Works (GSW), in order to contribute to the way of doing business in the construction industry.

999 Sto. Niño St., Labogon, Mandave City, Cebu

## EDUCATION

June, 2014 - June, 2022

### BACHELOR OF SCIENCE IN ARCHITECTURE

Cebu Institute of Technology - University

Completed a rigorous curriculum that equipped me with key skills in communication, teamwork, and critical thinking.

Natalio B. Bacalso Ave, Cebu City, 6000 Cebu

June, 2010 - March, 2014

### HIGH SCHOOL

La Consolacion College - Liloan

Liloan, Cebu 6002